



U.S. Embassy, Manila, Philippines

Message for U.S. Citizens: Reduced Operating Hours August 2015

July 31, 2015

THE EMBASSY OF THE UNITED STATES IS TRANSMITTING THE FOLLOWING INFORMATION THROUGH THE EMBASSY WARDEN SYSTEM AS A PUBLIC SERVICE TO AMERICAN CITIZENS IN THE PHILIPPINES. PLEASE DISSEMINATE THIS MESSAGE TO ALL U.S. CITIZENS IN YOUR ORGANIZATION OR NEIGHBORHOOD.

The U.S. Embassy would like to remind U.S. citizens that the U.S. Consular Agency office in Cebu will operate on a reduced service schedule during the week of August 10-14, 2015. The Consular Agency will be open from Monday, August 10 to Thursday, August 13 from 8:00 a.m. until 3:30 p.m., and on Friday, August 14 from 8:00 a.m. to 12:00 p.m. Only the following services will be available at the Consular Agency:

- Emergency services for U.S. citizens
- Notarials
- Reports of Birth Abroad
- Passports

Representatives of the Department of Veterans Affairs (VA) and U.S. Citizenship and Immigration Services (USCIS) will also be available at the Agency on Thursday, August 13 from 8:00 a.m. to 3:30 p.m. and Friday, August 14 from 8:00 a.m. to 12:00 p.m.

The staff working at the Agency during this period will not be able to answer questions related to services from the Social Security Administration (SSA). For questions related to SSA, please contact them directly at: Tel: +63-2-301-2000 ext. 9, Fax: +63-2-708-9714/9723, Email: FBU.Manila@ssa.gov

On August 26, the Agency will return to the normal operating schedule.

See the [State Department's travel website](#) for the [Worldwide Caution](#), Travel Warnings, Travel Alerts, and the [Philippines Country Specific Information](#).

Enroll in the [Smart Traveler Enrollment Program \(STEP\)](#) to receive security messages and make it easier to locate you in an emergency.

Contact the U.S. Embassy in Manila, Philippines, located at 1201 Roxas Boulevard, at +(63) (2) 301-2000, from 7:30 a.m. to 4:00 p.m. Monday through Friday. After-hours emergency number for U.S. citizens is +(63) (2) 301-2000.

Call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries from 8:00 a.m. to 8:00 p.m. Eastern Standard Time, Monday through Friday (except U.S. federal holidays).

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